SIT30116 - Certificate III in Tourism

ASMI

This qualification reflects the role of individuals who use a range of well-developed tourism service, sales or operational skills and sound knowledge of industry operations to coordinate tourism services. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in many tourism industry sectors and for a diversity of employers including tour operators, inbound tour operators, visitor information centres, attractions, cultural and heritage sites, and any small tourism business.

This qualification allows for multi-skilling and for specialisation in office-based roles involving the planning and coordination of tourism services, or roles in the field where products are delivered.

EMPLOYMENT PATHWAYS	Theme park attendant, Booking agent, Salesperson and guide, Inbound tour coordinator, Operations consultant for a tour operator, Sales consultant.
EDUCATIONAL PATHWAYS	After successful completion of this qualification, students may have the opportunity to progress into SIT50116 - Diploma of Travel and Tourism Management.
MATERIALS REQUIRED	Students are required to have access to a computer with suitable word processing software and will require access to the internet for research purposes.
COURSE CREDIT	Credit may be assigned for the recognition of equivalence in content and learning outcomes between different types of learning and/or qualifications. Credit reduces the amount of learning required to achieve a qualification and may be acquired through Credit Transfer or Recognition of Prior Learning (RPL).

ENTRY REQUIREMENTS

Students applying to access funded places will be required to meet the eligibility requirements applicable to the funding program, this may include undertaking a Language, Literacy and Numeracy test.

DELIVERY MODELS

Workplace Based - offered in Queensland, workplace based (combination of training and assessment delivery methods, including written assessment, portfolio of evidence and practical observation), 12 months full time or 24 months part time.

RPL - offered in Australia, external based (combination of assessment of written evidence, practical observation and competency conversations), duration and fees will be determined by quality of evidence submitted and amount of gap training required. For more information on the RPL process please visit our website asmitraining.edu.au.

FEES AND FUNDING ARRANGEMENTS

Workplace Based (Fee for Service): Administration Fee: $30.00, Tuition Fees: $2,500.00.

ASMI

CORE UNITS

Students must successfully complete all 4 mandatory core units in order to achieve this qualification:

- SITTIND001 Source and use information on the tourism and travel industry
- SITXCCS006 Provide service to customers
- SITXCOM002 Show social and cultural sensitivity
- SITXWHS001 Participate in safe work practices

ELECTIVE UNITS

Students must successfully complete 11 elective units of competency in order to achieve this qualification:

- SITXCOM003 Provide a briefing or scripted commentary
- SITTTSL001 Operate online information systems
- SITTTSL002 Access and interpret product information
- SITTTSL005 Sell tourism products and services
- SITTTSL006 Prepare quotations
- SITTTSL007 Process reservations
- SITTTSL008 Book supplier products and services
- SITTTSL009 Process travel-related documentation
- SITTTSL010 Use a computerised reservations or operations system
- SITXCCS001 Provide customer information and assistance
- SITXCCS002 Provide visitor information

CONTEXTUALISATION

Elective unit selection may be contextualised to business requirements. All electives chosen must contribute to a valid, industry-supported vocational outcome.

CONTACT US

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